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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of:)	Examiner: Eric T. SHAFFER
Chingwei Peter CHENG and Sang LEE)	Art Unit: 3623
For: METHODS AND SYSTEMS FOR)	Confirmation No.: 2945
DEFINITION AND CATEGORIZATION)	Customer No.: 22430
CUSTOMER LIFECYCLE)	Total Pages: 4
Serial No.: 09/607,914)	<u>RESPONSE TO 37 CFR §1.105</u>
Filed: June 29, 2000)	<u>REQUIREMENT FOR</u>
Atty. Docket No.: ORCL5638)	<u>INFORMATION</u>

CERTIFICATE OF TRANSMISSION UNDER 37 CFR §1.8

I hereby certify that this document and the documents referred to herein are being transmitted by facsimile to the Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, fax-number 703-872-9306 on December 9, 2004.


Mita J. Miller

Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Sir:

Responsive to the 37 CFR §1.105 Requirement for Information mailed October 27, 2004, Applicants' representative submits herewith an "AFFIDAVIT IN SUPPORT OF RESPONSE TO RULE 105 REQUIREMENT FOR INFORMATION OF 10/27/04".

This Affidavit, executed by both inventors of the present application, states that the lifecycle factor described and claimed in the present patent application was derived from the inventors' own research and was not taken from any known reference within the customer categorization or any other arts.

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OID-1999-137-01

Serial No. 09/607,914
Atty. Docket No. ORCL5638

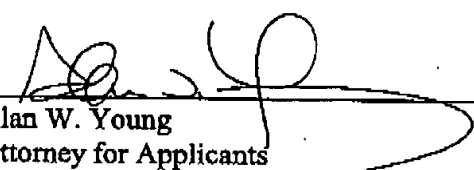
It is respectfully submitted, therefore, that the requirements of Rule 105 have been satisfied and that the present application is now in condition for allowance and early passage to issue. If any unresolved issues remain, the Examiner is respectfully requested to please contact the undersigned attorney of record at the telephone number indicated below.

No fees are believed to be due herewith. The Commissioner is hereby authorized to charge any fees which may be required to Deposit Account No. 15-0635, referencing Docket No. OID-1999-137-01.

Respectfully submitted,

Date: Dec. 9, 2004

By: _____


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